



March 25, 2020

Dear valued customer:

We are aware of the announcement by the Government of Ontario regarding the temporary, mandatory shutdown of all non-essential businesses and services in the province related to COVID-19. The list of essential services includes waste management and environmental services, construction work and services, as well as businesses that supply services to essential businesses.

The government expects that all essential businesses will continue to operate and Budget Environmental plans to do so for the immediate future. This applies to all related Businesses of Budget Environmental, including Regional Disposal Services, Budget Iron & Metal and Budget Demolition Services. These businesses supply services and products to businesses that are considered essential by the Government of Ontario. The Budget Group always acts to ensure the health and well-being of their employees, contractors, customers and vendors. Please be assured that we are following all government and public health authority guidelines to ensure our employees are healthy to work and operating safely. Similarly, we expect our customers and suppliers to take steps to ensure a safe work environment. At this time we are also advising you of the following reduced hours effective immediately. It has become necessary to slightly reduce our hours as we continue to manage the changing demand for the services we provide while accommodating the operational costs of our business and the changing needs of our employees.

Regional Transfer Station located at 375 Gage Avenue North, Hamilton:

- Open Monday to Friday from 8:00AM to 5:00PM
- Closed on Saturday

Budget Environmental Bin Service located at 375 Gage Avenue North, Hamilton:

- Office Hours Open Monday to Friday from 8:00AM to 5:00PM (Office is closed to the public)
- Closed on Saturday
- Bin Service still available from 7:00AM to 5:00PM
- Saturday Bin Service available for previously scheduled contracts only

Budget Demolition located at 371 Sherman Avenue North, Hamilton:

- Office Hours Open Monday to Friday from 8:00AM to 5:00PM (Office is closed to the public)
- Closed on Saturday

Budget Iron & Metal located at 344 Sherman Avenue North, Hamilton:

- Public Scrap Metal Receiving Yard Open Monday to Friday from 8:00AM to 4:00PM
- Closed on Saturday

Please be advised that these reduced hours are in place on a temporary basis. We will continue to monitor the situation and will be adjusting our operations as necessary to accommodate the changing demand for the services we offer.

Yours truly,

A handwritten signature in black ink, appearing to read "Jeff Jans", is written over a light blue horizontal line.

Jeff Jans  
C.O.O. / General Manager  
Budget Environmental Group  
| Budget Bin | Budget Demolition | Budget Iron & Metals | Regional Disposal |